

Emergency Housing Vouchers (EHV): *How to connect to new resources*

Presented by TJ Reed



Acronyms!

EHV= Emergency Housing Voucher

CE= Coordinated Entry

PHA= Public Housing Authority

COC= Continuum of Care

Agenda

- Overview of EHV
- Pathways to Access EHV's
- Referrals and Eligibility
- Messaging Dos and Donts

What is the EHV program?

- Vouchers: Primary use is to pay rent for eligible individuals
- Support individuals and families obtain or retain stable housing
- HUD is allocating 70,000 vouchers across the country as a part of the American Rescue Plan
- Partnership between COC and PHAs

Experiencing
Homelessness

Fleeing Domestic
Violence

Who is
eligible?

At Risk of
Homelessness

Recently Homeless-
need rental
assistance

Maricopa Voucher Allocation

June 10, 2021 (771)

PHA Name	Allocation of EHV Vouchers
City of Phoenix Housing Department	390
City of Mesa Housing Authority	108
Housing Authority of Maricopa County	89
City of Glendale Housing Authority	72
Tempe Housing Authority	50
Scottsdale Housing Agency	34
Chandler Housing & Redevelopment Division	28

Guide to participation

- ▶ **Coordinated Entry Access Points**
- ▶ **DV Providers**
- ▶ **Housing Providers**
- ▶ **Community Partners**

CE Access Points- Singles

- Standard Access Point process: first diversion and assessment
- If diversion is unsuccessful and the client scores a 7 or below on the housing assessment, you can complete the referral form.
- If client meets all the eligibility, submit form to appropriate email

CE Access Points- Families

- At this point, you will not be using the referral form
- Referrals for families will be identified by the housing match team
- The housing match team will then reach out to the family or provider working with the family to complete the form

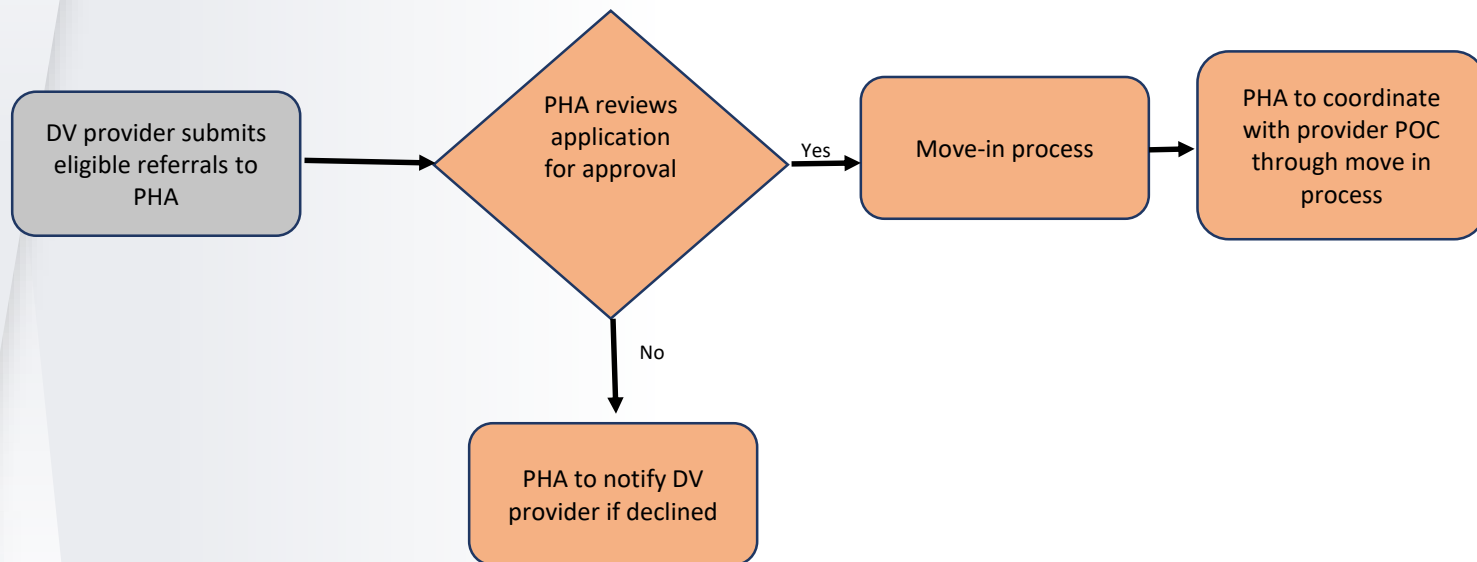
DV Providers

- Clients must meet the eligibility criteria of the program (Referral Form)
- If you are interested in this, connect to appropriate PHA (email me requesting contact information)
- Referrals are sent directly to the PHA

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DV Providers Referral Process



Move on Strategy

- Utilized by Housing Providers (PSH, RRH, TBRA)
- Clients must be able to maintain unit without support services but still needs financial assistance
- This is an opportunity to open up units that have more support services by shifting clients to the EHV vouchers

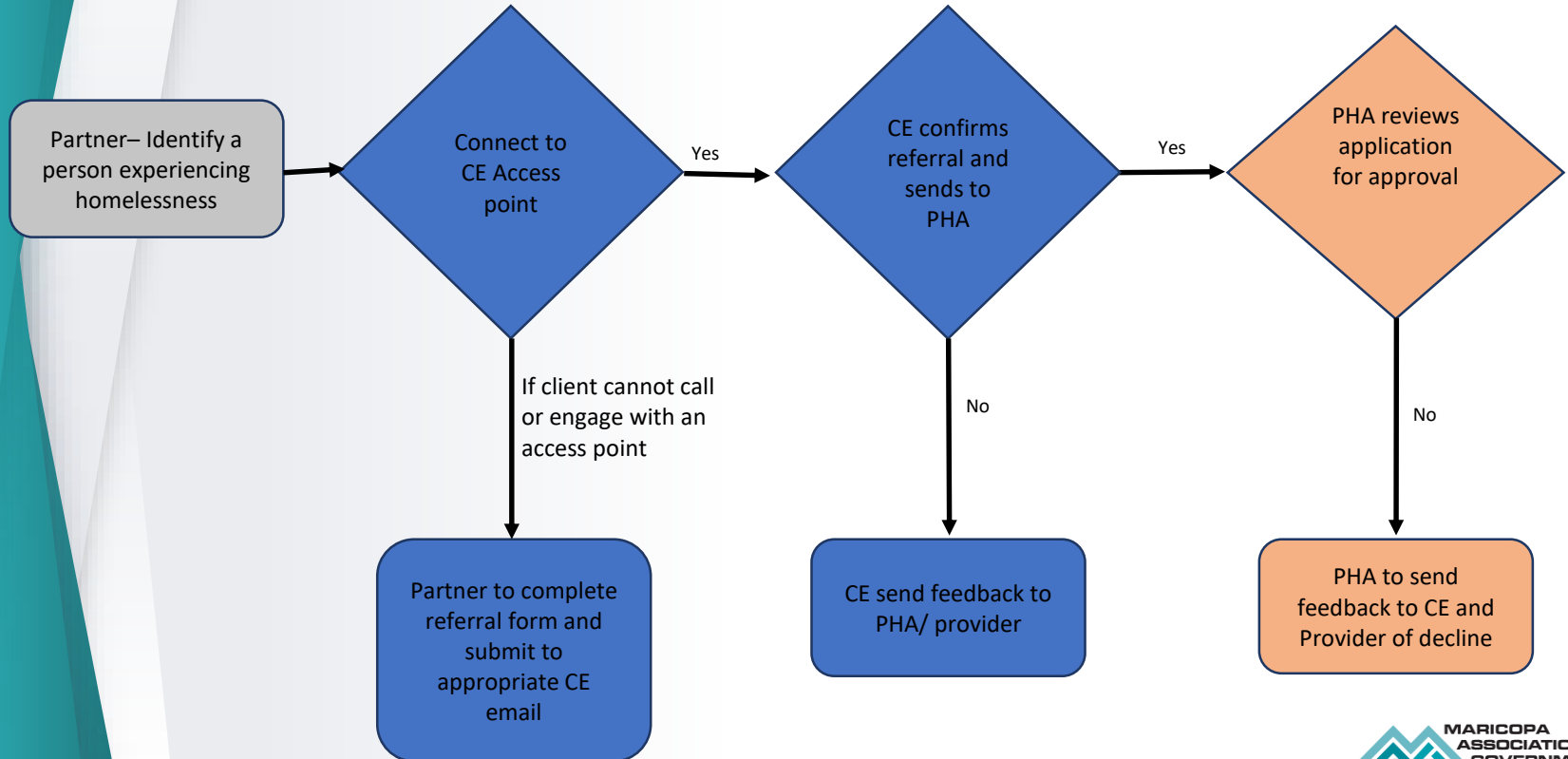
Move on Strategy (Cont.)

- Provider must email CE referral email with the following:
 - Send excel list of all clients that will be referred with client name, HMIS # (If applicable), City client currently lives, city they prefer to live
 - Referral form completed for each client
- Attend Case conferencing at the request of Coordinated Entry Lead agencies

Community Providers

- This category includes all other entities that are engaging with people experiencing homelessness
- Primary Pathway: connect people to the appropriate Coordinated Entry Access Point
- If substantial barriers to calling or visiting an Access Point, submit a referral form

Community Partner Flow



CE

- Complete standard process
- Singles- complete referral if below 7 on assessment

DV

- If interested, email me to get connected to appropriate PHA
- Identify clients that meet the eligibility- use referral form
- Submit referral to appropriate PHA

Housing Move on

- Submit list of clients that are eligible to CE (Include referral forms for all clients.
- As needed, attend case conferencing with CE and PHA

Community Providers

- Connect client to CE (Specific site or Call)
- If client has barriers and cant get to CE or call, complete referral form

Eligibility Overview

- At least one member of the household a U.S. Citizen or a qualified immigrant
- No household member is subject to a lifetime sex offender registration in any state

Eligibility Overview (Cont.)

- No household member has been convicted of manufacturing or production of methamphetamine on the premises of federal assisted housing
- At least one member of the household actively engaged in homeless services with a caseworker/service provider

Eligibility Overview (Cont.)

Household is able to locate and sustain their housing with very minimal support or wrap-around services

OR

The person submitting referral can confirm support services will be provided.

Example of indicators: Results from an assessment tool in a low or medium acuity range, experience working with and making progress through a case plan with the household, or sustained engagement and responsiveness as the household accesses services.

Eligibility Categories

- Currently Homeless (Unsheltered and Sheltered)
- Recently homeless
- At Risk of Homelessness
- Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking

Messaging Dos and Donts

DO

- Explain there are new resources for people experiencing homelessness
- Connect to Coordinated Entry

DONT

- Tell people to call CE and get a voucher
- Even after the referral is submitted, do not promise a housing voucher

Additional Note

- At risk of homelessness: emphasize and connect to Emergency Rental Assistance
- EHV can assist people actively experiencing homelessness and we would prefer to provide as many as possible to those most vulnerable
- No support services attached to this money: we are working with partners to get additional services and will update you all accordingly
- All referrals must first be submitted to CE (only exception is DV providers)

Documents to be Sent

- **Referral Form-** goes through eligibility and how to send to CE
- **Talking Points-** Guide to talking about the program to the general public
- **Coordinated Entry Access points-** Shows all the access points for Single Adults and for Families

Questions/ Discussion

For More Information

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